

Privacy Policy

This document describes the Privacy Policy (hereinafter referred to as the "Policy") of the online eKYC platform known as Sanchayee of NCC Bank Limited, (hereinafter referred to as the "Sanchayee") on the website known as <https://www.dob.nccbank.com.bd> (hereinafter referred to as the "Site"). This Policy details out how data is collected, stored and used by Sanchayee.

All the users of the Site are advised to read this document carefully. By visiting Site, you expressly give us consent to use and disclose your personal information in accordance with this Policy. If You do not agree to the terms of the Policy, please do not use or access the Site.

Personal Information

Definition of personal information means and includes all information that identifies any individual (applicant, nominee, guardian, etc.), such as name, address, NID/Smart Card Number, email, mobile phone and any details that may have been voluntarily provided by the user in connection with availing any of the services on Site during Digital Onboarding or thereafter. Sanchayee collects information regarding the domain, host information, location of the host, the IP address of the computer and or your internet service provider (ISP) details.

Data Sharing and Disclosure

Sanchayee is committed to protect and secure data and privacy. Sanchayee does not sell anyone's personal information to any third party or use email address/mobile number for unsolicited emails and/or SMS. However, such information may be shared with few parties including but not limited to third party Government and/or any regulatory authority rendering verification services either online or offline. Periodically, Sanchayee may produce statistical reports of its users and candidates for its internal purposes or regulatory authorities, however such reports are not shared or sold to any 3rd parties.

Data Retention and Usage

Sanchayee uses personal information to provide verification services requested by you for Digital Onboarding. Your personal data might be retained with Sanchayee and associated entities for periods that are determined based on banking laws and business requirements.

Data Security

Sanchayee follows strict security measures to protect the loss, misuse, and alteration of the information under its control. Sanchayee adheres to strict security guidelines, protecting it against any kind of unauthorized access. Notwithstanding anything contained in the Policy, we shall not be held responsible for any loss, damage or misuse of personal information.

Consent

By using Site/application and/or by providing your information, you provide consent to the collection and use of your personal information in accordance with this Policy. This Site is intended to be used only by persons having valid NID/Smart Card of Bangladesh. Anyone not having a valid NID/Smart Card of Bangladesh should not use this platform.

Changes to Privacy Policy

The Policy may change at any time without prior notification. You are requested to review the policy from time to time. Your continued use of the Site/application after such changes constitutes your consent to the change.